

Phased Launch of EAB Navigate



Onboard

Units meet with the Navigate U team to discuss existing processes, the capabilities of Navigate U, and how to align these two to support students.



Train

Unit leads and users attend an interactive, virtual training led by the Navigate U team to learn how to use the currently available features and to preview forthcoming features.



Reflect

The Navigate U team gathers feedback from the training and usage via survey responses, emails, office hours, and follow-up meetings to reveal areas of strength and improvement.



Optimize

The Navigate U team works with the vendor to optimize the platform based on the feedback of its users.



Expand

Once the available features are optimized for the U, the Navigate U team will intentionally expand the platform's users and features.

